

New Hampshire AIDS Drug Assistance Program (ADAP) Frequently Asked Questions

Listed below are frequently asked questions and answers (FAQs) regarding the New Hampshire ADAP Program.

Question	Answer
What is a Pharmacy Benefit Administrator (PBA)?	PBA stands for Pharmacy Benefit Administrator. PBA companies are third-party administrators (TPAs) of prescription drug programs. They are primarily responsible for processing and paying prescription drug claims; however, they can provide additional services, as well.
When will the new PBA be implemented?	The new PBA was implemented on April 15, 2015.
What National Council on Prescription Drug Programs (NCPDP) format or version needs to be utilized to process claims?	Send NCPDP Version D.0 only; any lower version will be denied.
Who administers the PBA for the New Hampshire ADAP Program?	Prime Therapeutics State Government Solutions, LLC (Prime) has contracted with New Hampshire ADAP to provide the PBA services. Prime provides Point-of-Sale (POS) claims processing for pharmacies. Highlights of the new system include a direct pharmacy provider call center.
What routing information is needed so that claims can be submitted to Prime?	BIN # (NCPDP Field # 101-A1) = 009513 PCN (NCPDP Field # 104-A4) = P079009513 Group ID (NCPDP Field # 301-C1) = ADAP
What identification number (ID) will I use for the provider or prescriber?	Provider ID = National Provider Identifier (NPI) Prescriber ID = National Provider Identifier (NPI)
What ID cards will I use for recipients?	Claims can only be submitted using the Soundex Number/Code, which is up to five characters (the first character is an alpha).
Do I have to submit claims via POS?	POS submission is preferred for timely response; however, paper claims submitted on the Universal Claim Form (UCF) will be accepted.
Where can I find the PA request form?	The PA request form can be found at https://nhadap.primetherapeutics.com/ under the ADAP tab.
Who can the recipient contact with questions regarding their pharmacy claims or eligibility?	The recipient can contact Prime at 1-800-424-7901, 24 hours a day, 7 days a week.